

# FS SERIES Free Standing Awning



### Owner's Manual

For your safety and the safety of others, please read all of the instructions and warnings in this manual carefully before proceeding with assembly and usage.

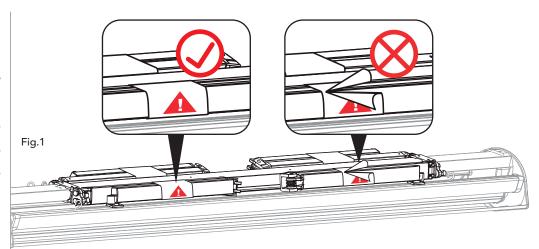
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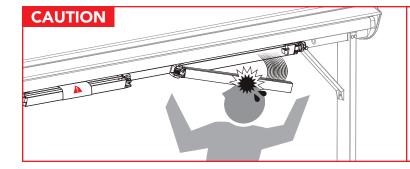
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### SAFETY INSTRUCTIONS AND WARNINGS



In order to avoid accidental injury or product damage, **DO NOT** remove the safety restraints from the awning's lateral arms until instructed to do so.





The awning arms contain tensioned cables. Always use caution, securely tie the awnings arms to the awning when performing installation, adjustments, or repairs. Sudden movement of tension arms can result in serious personal injury, product and/or property damage.

1 ) www.advaning.com

#### SAFETY INSTRUCTIONS AND WARNINGS

# SAFETY FIRST, PLEASE READ THE FOLLOWING POINTS TO REDUCE THE RISK OF PERSONAL INJURY.

#### Installation

- Pay close attention throughout the assembly and installation process to ensure that the Advaning awning is assembled and installed properly and according to the safety guidelines outlined herein.
- Do not attempt assembly or installation while under the influence of alcohol or drug substances.
- Do not remove the safety restraints from the awning's lateral arms until instructed to do so. The arms contain tensioned springs and may release very quickly. Always ensure no persons or objects are directly in arm projection path at all times.
- Do not proceed with an assembly or installation if you feel that you cannot properly and safely complete, please seek assistance.
- Always wear protective gear and gloves when handling sharp metal parts.
- Only perform assembly/installation/maintenance/cleaning in dry and optimal weather conditions.
- 2 or more persons are recommended for assembly and installation. Assembly will require to lift the assembled awning module onto the legs. Ensure help is available to help lift and secure in place.

#### **Usage**

- Only perform assembly/installation/maintenance/cleaning in dry and optimal weather conditions.
- Do not place any heat source or open flame under or near the awning.
- Do not place or stand objects or persons on the awning itself. Doing so can damage the awning or cause severe personal injury and in extreme cases death.
- Do not carry out any maintenance other than what is shown in this manual. For any issues that are not covered in this manual, please seek support from Advaning Customer Service. Email: service@advaning.com
- The product should only be operated by an adult that understands all the functions and operations. Please keep unsupervised children away from playing with the awning or its parts.
- The product should be used only as described in this Advaning Owner's manual.

For your safety, we strongly recommend the following during assembly and installation:

A. Minimum 2 people

B. Work gloves

C. Safety goggles

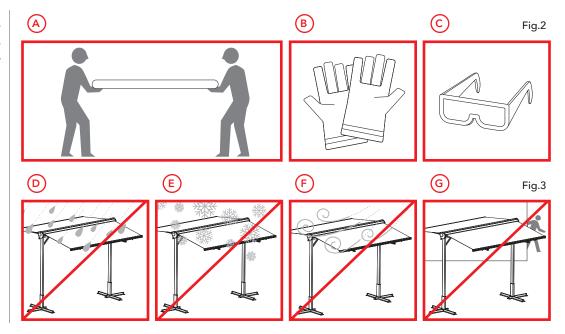
DO NOT Keep awning open during:

D. RAIN

E. SNOW

F. STRONG WINDS

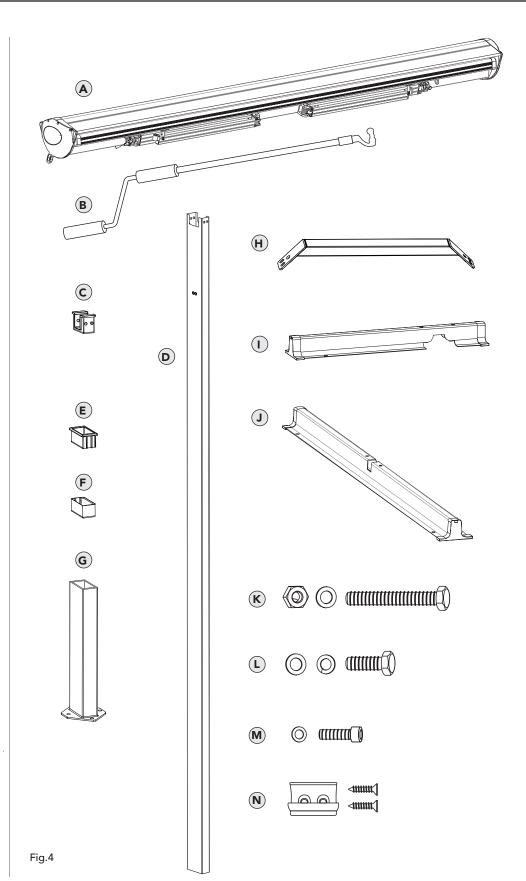
G. UNSUPERVISED PERIODS



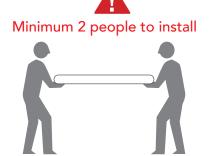
#### PACKAGE CONTENTS AND PARTS

Before attempting your assembly, please ensure that the package contains all parts and qty's as listed on this page.

- (A) [Qty: 1] Awning Module
- **B** [Oty: 1] Hand Crank
- © [Qty: 2] Upright Leg Cover
- (D) [Oty: 2] Upright Leg
- (E) [Oty: 2] Lower Leg Cover
- (F) [Oty: 2] Lower Leg Coupling Insert
- (G) [Qty: 2] Lower Leg
- (H) [Qty: 2] Support Brace
- (I) [Oty: 2] Short Foot/ Base
- J [Oty: 2] Long Foot/ Base
- (K) [Oty: 4] Upright Leg Bolt Set
- (L) [Oty: 8] Lower Leg Bolt Set
- M [Oty: 8] Support Brace Bolt Set
- N [Oty: 2] Hand Crank Clip Set



### **TOOL REQUIREMENTS**

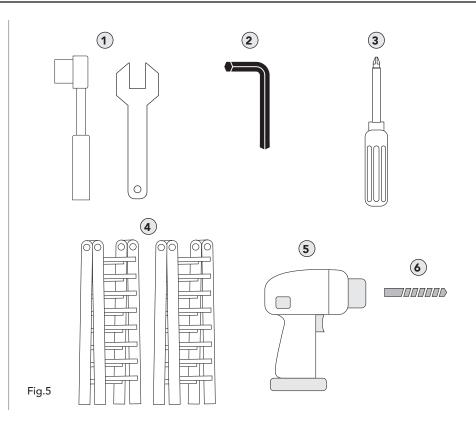


#### **REQUIRED TOOL LIST**

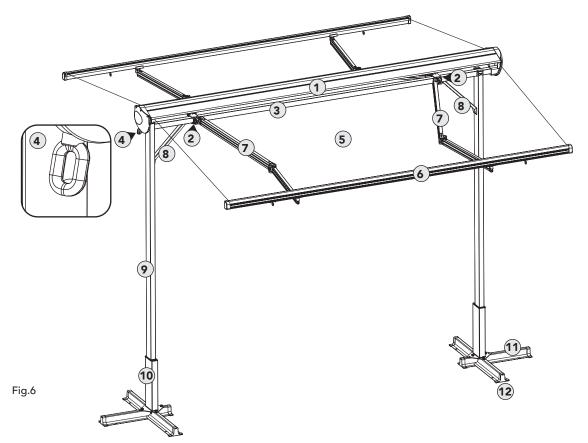
- 1) ½" Socket Wrench / Wrenches
- (2) 5 mm Allen Wrench
- (3) Phillips Head Screwdriver
- 4 Ladders (2)

#### **OTHER SUGGESTED TOOLS**

- (5) Power Drill
- 6 Metal Drill Bits/Screws

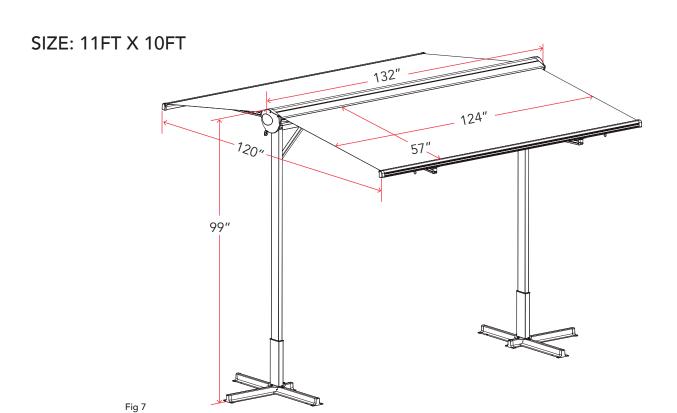


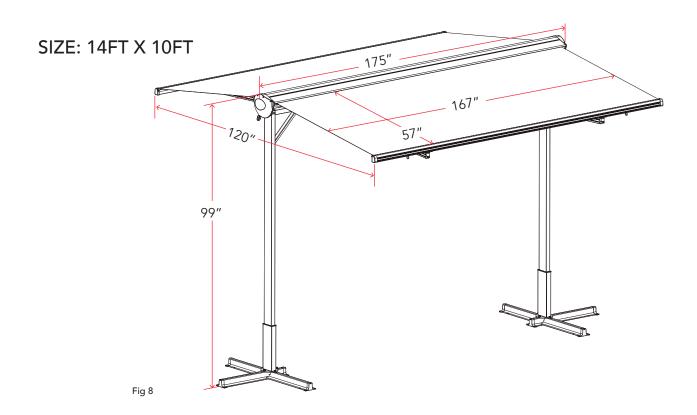
### AWNING TERMINOLOGY AND LOCATION



- 1 Awning Module
- (2) Arm Shoulder
- 3 Awning's Torsion Bar
- 4 Crank Loop
- 5 Awnings Fabric
- **6** Front Bar
- 7 Retractable Arm
- 8 Supporting Brace
- 9 Upright Leg
- 10 Lower Leg
- 11 Short Foot/Base
- 12 Long Foot/Base

### ASSEMBLED DIMENSIONS



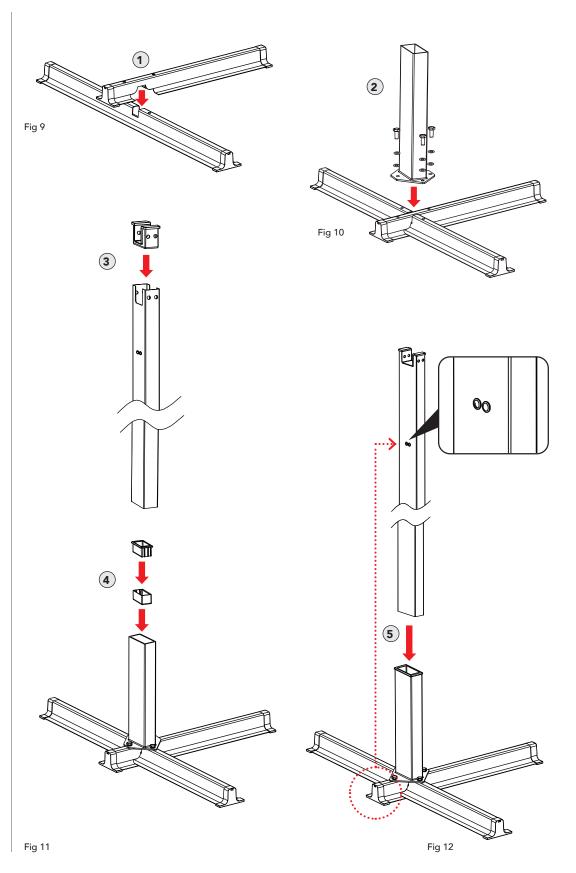


#### FOOT/BASE AND LEG ASSEMBLY

#### ASSEMBLING THE AWNING'S SUPPORT STRUCTURE

- 1 Join the Short over the Long Foot/Base by aligning the cross slots, creating a cross base.
- 2 Align the Lower Leg to the cross base predrilled holes, insert the Lower Leg Bolt Sets (Part L = Bolt, Lock Washer, Washer) and with a ½" wrench securely tighten in place.
- 3 Ensure the Upright Leg Cover is inserted to top of Upright Let
- 4 Ensure the Lower Leg Coupling Insert is inserted and at the base of the Lower Leg and insert the Lower Leg Cover onto Lower Leg.
- 5 Insert the Upright Leg into the Lower Leg.
- 6 Repeat steps for additional leg support.

\*NOTE: For best stability ensure the long section of cross base is facing outward and short section is aligned with the Upright Leg's horizontal pre-drilled brace holes. Reference Fig.12.



#### SECURING AWNING MODULE

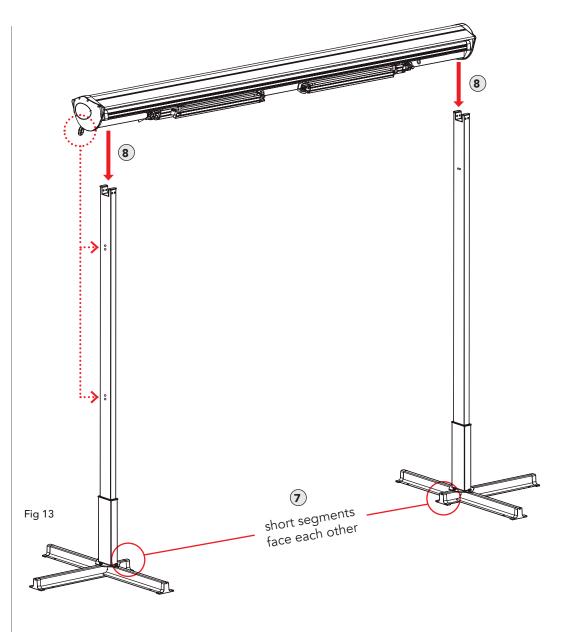
#### JOINING THE AWNING TO THE SUPPORT LEG STRUCTURE

**SAFETY NOTICE:** Ensure the awning is placed on a secure and level ground or deck. Installing and using the awning on an uneven ground/deck may cause the awning to tilt and fall.

- 7 Prepare the legs by placing them upright with short section of cross base facing each other.
- (8) With ladders and helper/s, carefully lift the assembled Awning Module, placing the torsion bar directly onto the Upright Leg slot.

**NOTE:** Notice the upright leg with 2 sets of vertical pre-drilled holes, this leg should be connected under the awnings crank loop.

- Align the pre-drilled screw holes of Awning Module's torsion bar and Upright Leg.
- Insert the Upright Leg Bolt Set (Part K = Bolt, Washer, Nut) and securely tighten with a ½" Socket Wrench or Wrench.



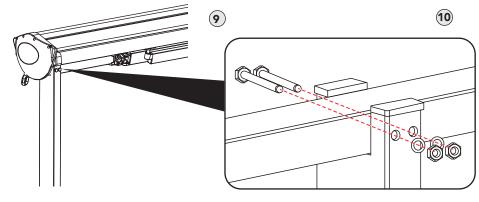
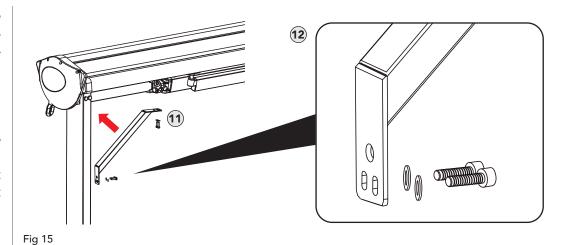


Fig 14

#### **BRACING THE AWNING**

- 1 Place and align the Support Brace to predrilled holes of Awning Model's torsion bar and Upright Leg.
- With a 5mm Allen Wrench secure the Support Brace with 4 Support Brace Bolt Sets (Part# M = Bolt and Washer) per side.



#### BRACING THE AWNING'S FOOT/ BASE TO GROUND

Securing the awning's foot/base will add stability and prevent the awning from tilting or moving during windy weather.

#### **Option A**

With a drill and metal drill bit, drill holes directly through each lip section of the cross base (we recommend a minimum of two per section). Use a \*quality outdoor rated screw, bolt or stake to secure to ground/deck.

#### **Option B**

Use a \*2" thick concrete or stone paver, by directly laying onto each lip section of the cross base.

\*NOT INCLUDED, Please consult with your hardware store specialist to determine the best size/depth for your specific ground/deck type.

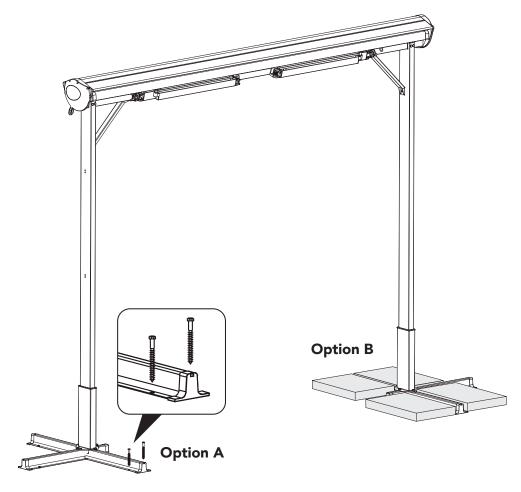
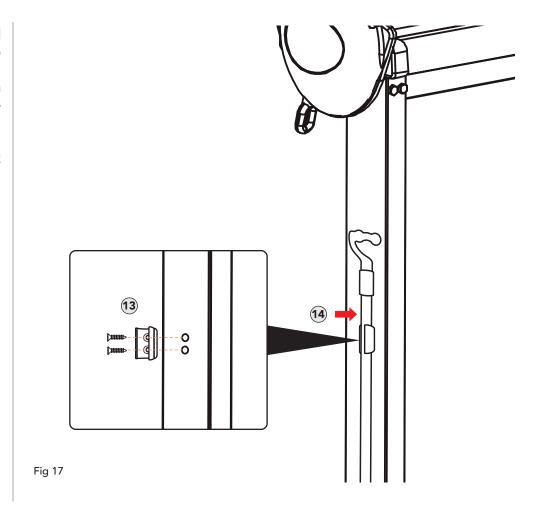


Fig 16

#### **READY THE AWNING**

- (3) Align the plastic Hand Crank Clip (Part N) to Upright Legs vertical Pre-drilled and with a Phillips Head Screwdriver secure in place.
- (4) Clip the Hand Crank in place (when not in use)



# READY THE AWNING

Position yourself under the awning and carefully cut the safety restraints from the retractable arms with scissors.

Avoid damaging the awning – Do Not Use a Knife or Blade to cut restraints.

#### **SAFETY WARNING:**

Before removing the safety restraints make sure that no persons or objects are directly in arm projection path. The arms contain tensioned springs and may release very quickly.

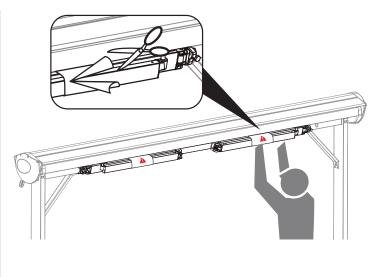


Fig 18

#### **OPERATING AND ADJUSTMENTS**

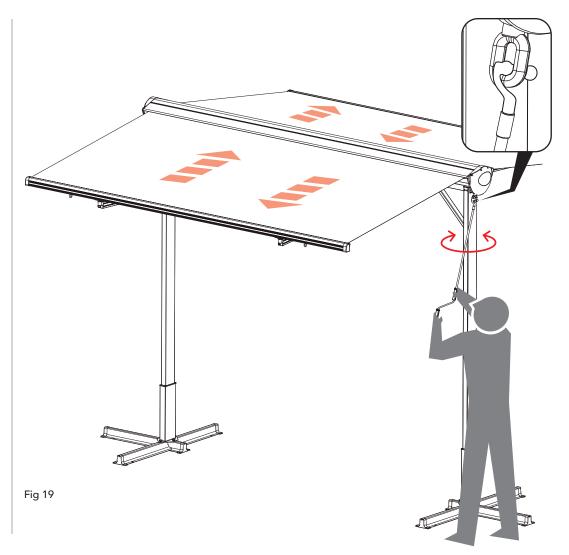
# OPERATE THE AWNING

Insert the Hand Crank hook into the gear loop and turn to open the awning entirely.

Switch Hand Crank turning direction to close the awning.

**TIP:** To keep a taught canopy, stop turning before the aluminum roller tube becomes visible.

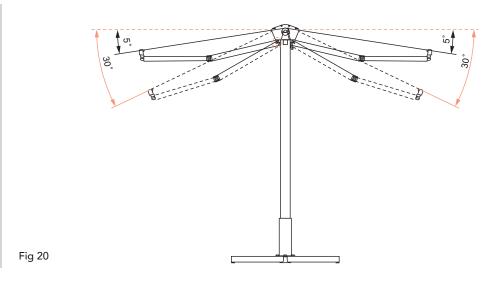
**NOTE:** Continuing to turn the Hand Crank in the same direction to open the awning will eventually begin to close the awning.



# ADJUSTING THE AWNING

The FS Series awning allows for pitch tilt adjustments to the canopy.

For detailed instructions please visit www.advaning.com FS Series downloads.



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### **ACCESSORIES**

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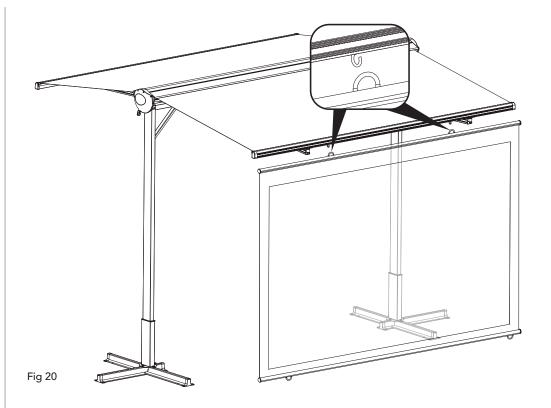
The FS Series awning includes adjustable hooks on both front bars.

These hooks allow for 3rd Party Accessories to be hung.

- Shade/Privacy Screen
- Lights
- Party Streamers/banners

Before hanging any accessory from the hooks ensure it does not exceed the 10 lbs. weight limit.

**CAUTION:** Hanging anything over 10 lbs. may cause irreparable damage not covered under warranty.



#### **MAINTENANCE**

#### PREPARING YOUR AWNING FOR INCLEMENT WEATHER

Always retract and keep your awning fully closed whenever inclement weather is in the forecast to prevent damage from accumulated water, snow or from strong gusts of wind. Advaning recommends protecting the awning with a soft cover during prolonged periods of non-use.

Note: Strong winds can cause the fabric canopy to shift if left open. In the case of shifting fabric or should the fabric become free from either the front bar or aluminum roller tube, promptly close the awning, secure the arms with ties/straps and contact Advaning's customer service department for assistance. Rain, snow, and/or hail can directly damage the fabric canopy and cause pooling, which may then lead to arm malfunction or collapse. Always close the awning whenever rain, snow, and/or hail is in the forecast.

# PROTECTING THE FABRIC FROM MILDEW

Should your fabric canopy get soaked by rain or hose, it is recommended to allow the fabric to fully dry before closing/retracting. Soaked fabric can provide an environment where mold and mildew can grow. If the awning must be retracted while soaked, make sure to open it as soon as the weather permits to allow for full drying.

# CLEANING THE FABRIC

To clean your awning fabric, lower the pitch (see page 10) and open the awning to access the top of the fabric and for proper drainage. Use a mild soap and water mix (1 part soap to 2 parts water) and a standard garden hose to gently remove any accumulated dust, dirt, or debris. Raise the pitch to its regular setting and allow the awning to fully dry before retracting/closing. To dust the awning, a damp cloth, chamois, or soft bristle brush is recommended.

# PROTECTING THE FRAME

The FS Series awning is made of powder-coated steel and aluminum and, with care, can last for many years. It is important to regularly (seasonally) inspect the fasteners and connections and the condition of the metal components.

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#### WARRANY AND CUSTOMER SERVICE

## ADVANING 3-YEAR LIMITED MANUFACTURER'S WARRANTY FOR FREE STANDING (FS) SERIES RETRACTABLE AWNING

Advaning's warranty provides coverage for all of its original Advaning FS Series awnings that are sold and installed within the United States of America and Canada to be free of defects of materials and workmanship. This warranty only applies to the original owner/purchaser of the product and is only effective on a basis of thirty six (36) months or three (3) years from the date of purchase. Any defects or issues presented to Advaning within the warranty period will be promptly handled by Advaning customer service and resolved within a reasonable timeframe.

Entire awning framework, including extruded & die cast component parts, springs & cables are covered. Should the purchaser/original owner submit a warranty claim within the warranty period Advaning will provide a resolution option that may include; new replacement parts or instructions for repair or both. Powder coated and painted finishes are excluded and are NOT covered under this limited warranty.

During the warranty period, owners in Canada, Hawaii, Alaska and Puerto Rico are covered for parts/ replacements at no charge, however, the owner would assume all shipping/handling and applicable duties and taxes. Advaning's Warranty does not cover any return shipping or prepaid return labels. Should the purchaser/ owner notify Advaning within the warranty period from the date of the original purchase and after deemed defective by Advaning, will the warranty claim be resolved by either of the following: A. Defective component replacement (shipping charges may apply), B. Detailed instructions for correcting the issue, Or a combination of both A and B.

#### WARRANTY LIMITATION AND EXCLUSION

The warranty will be in effect once the awning is fully paid for.

**Advaning** is not responsible for damages due to faulty modifications, installation, or re-installation.

Advaning assumes no liability for damage to the structure to which the awning is attached, or to the property located underneath the awning. This limited warranty does not cover damage from ice, snow, hail, high winds, vandalism, neglect, improper use, or any natural disasters. This limited warranty does not cover degradation due to salt corrosion, oxidation, and chipping or peeling of the paint.

#### **Problems and Warranty Claims**

If you experience a problem with your Advaning product, please contact Advaning Customer Service at **service@advaning.com**.

- Prior to contacting Advaning via phone or email for warranty claims, please have your model name/ number, serial/lot number, original proof of purchase\*, and a description of difficulty experience ready for our Customer Service team. Most issues can be resolved over the telephone by our trained Customer Service representatives. If any issues arise that cannot be solved over the phone or email, Advaning will issue a Return Merchandise Authorization ("RMA") number, and arrange replacement parts for you. \*Proof of Purchase: A valid sales/purchase receipt is required with authorized reseller/retailer name, the purchase date and the model number of the item purchased.
- Submitting a claim will not extend or alter the warranty coverage period. Any work done by a 3rd party or non-authorized person/Advaning agent will void the warranty.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

#### WARRANY AND CUSTOMER SERVICE

ARE GIVEN, ANY AND ALL LIABILITY FOR BREACH OF ANY IMPLIED WARRANTY OR WARRANTY CREATED BY LAW IS DISCLAIMED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL ADVANING, INCLUDING ITS SUBSIDIARIES AND AFFILIATES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO ECONOMIC LOSS, INJURY, DEATH OR PROPERTY DAMAGE, WHETHER AS A RESULT OF BREACH OF THIS WARRANTY, NEGLIGENCE OR OTHERWISE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you in whole or in part. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

#### What is Not Covered by the Advaning Limited Warranty

This warranty is non-transferable and does not cover product purchases from the initial buyer to a third party. This warranty does not cover incidental damages, such as loss of time, loss of use, or installation costs of defective, repaired or replaced product. This warranty does not cover product that has been damaged or rendered defective as a result of:

- (a) Neglect, abuse or misuse.
- (b) Modification of the original product.
- (c) Improper use or installation using products not manufactured by Advaning.
- (d) Service provided by anybody other than Advaning.
- (e) Abnormal mechanical or environmental conditions.
- (f) Unusual physical or electrical stress -including failure or fluctuation of electrical power, lighting, static electricity, fire, tornadoes, or other natural disasters.

#### **Shipping Damage Claim:**

On the occasion of a damage claim caused by the shipper/shipping company, the owner must contact their point of sale and the delivering freight carrier within 3 days of signing for the delivery in order to make a claim. Failure to report freight damage and missing parts in a timely manner and in accordance to the carrier's guidelines may result in you incurring all costs. Likewise, there are 5 days from the time of delivery to report missing parts to Advaning.

For more information, please contact the corporate office.

Advaning Customer Service Center Email: service@advaning.com

#### LIMITED TIME OFFER - Free, 8 Months \*Extra Warranty Coverage

Register your awning purchase within 60 days of purchase along with \*\*installation photos to receive an \*Extra 8 months of warranty coverage.

www.advaning.com/warranty-registration

\*parts only, shipping not included. / \*\*submitting photos grants Advaning permission to reproduce any portion of the photo image for print, web, or any other marketing purpose including social media outlets.

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# CONTACT INFORMATION

Product Questions?
Please contact Advaning via email at service@advaning.com,

by phone at 714-622-2600, or by chat on our website;

www.advaning.com

Advaning Customer Service is available Monday through Friday from 8:30 a.m. to 4:00 p.m. PST

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